Open Door Logistics Remote Session Pricing – March 2019

Open Door Logistics sell remote support sessions charged by the hour, using either Skype or the customer's own remote software should they request it. We sell chunks of 2, 4 or 6 hours which must be paid for in-advance via PayPal invoice (PayPal invoicing gives a variety of payment options including credit card). Depending on the number of hours, chunks can be used in either one or two remote support sessions. The time allocated for a remote session can also be used in a piece of offline support work for Open Door Logistics to complete after the session, as agreed by both parties during the session.

Number of hours	Number of sessions	Cost per hour	Total cost
2	One session only	USD $250.00	USD $500
4	One or two sessions	USD $187.50	USD $750
6	One or two sessions	USD $166.67	USD $1000

For larger pieces of work requiring more than six hours, after the initial six hours we can offer more flexible terms including invoicing instead of prepayment and a per-hour rate of USD $150.

Prices are exclusive of VAT/GST.

Terms and conditions

Email support is not included in the session price. If a chunk can be split into two sessions, the second session must be used within 2 months of the first session, or the available time expires and no refund is given by Open Door Logistics. No refunds are made if the client does not wish to use all of the pre-purchased session time. The date and time of the first session must be agreed before making payment for the session.